

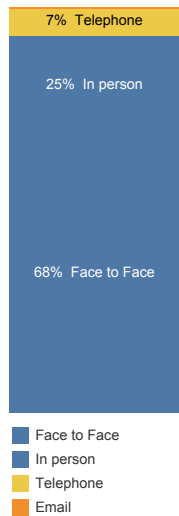
Summary

Clients	401
Quick client contacts	3
Issues	1,359
Activities	838
Cases	412

Outcomes

Income gain	£270,698
Re-imbursments, services, loans	£1,780
Debts written off	£33,877
Repayments rescheduled	£421,119

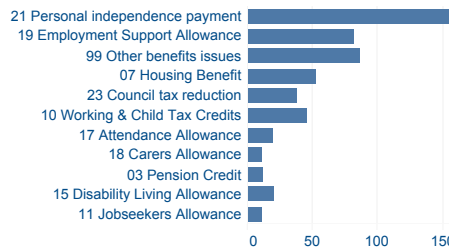
Channel



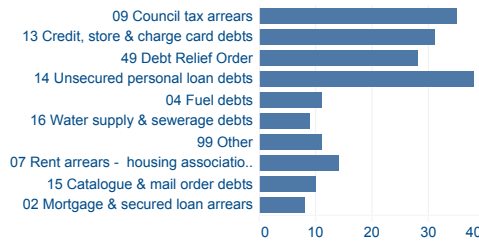
Issues

Issues	Clients
Benefits & tax credits	159
Benefits Universal Credit	5
Consumer goods & services	25
Debt	99
Discrimination	7
Education	2
Employment	34
Financial services & capability	22
Health & community care	32
Housing	37
Immigration & asylum	3
Legal	36
Other	20
Relationships & family	35
Tax	7
Travel & transport	8
Utilities & communications	58
Grand Total	1,359

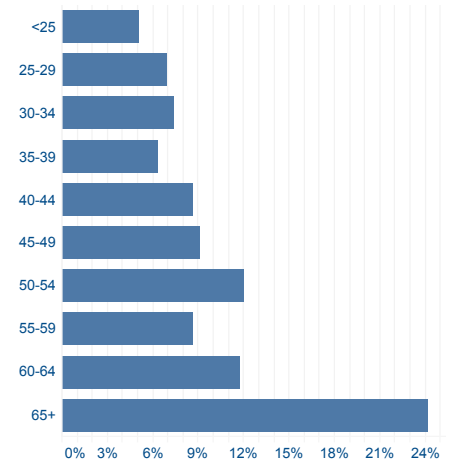
Top benefit issues



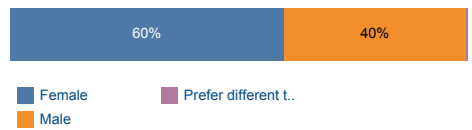
Top debt issues



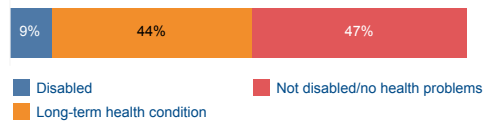
Age



Gender



Disability / Long-term health



Ethnicity

